



INSTITUTE FOR BEHAVIORAL HEALTHCARE IMPROVEMENT

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IBHI Seminar on Improving Emergency Department Flow
Exercise: Getting Started Work Sheet

Who is on your team?	
Who is your management champion?	
What problem are you addressing	
What is your first initiative?	
How do you define success?	
What if any outside agencies need to be involved ?	
Who is responsible for calling meetings?	
Who is responsible for keeping data?	



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